

VSP[®] South Carolina Medicaid Network Manual

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VSP'S MEDICAID PLAN

VSP's Medicaid Plan is based on contracts with health care organizations (clients) to provide the vision care portion of the state's Medicaid program.

Clients are required to provide the minimum benefits specified by your state's Medicaid program, but may also offer enhanced benefits.

Please refer to Client Detail pages and/or Medicaid Fee Schedules for details about administration of basic state benefits. For state information, refer to the State Medicaid Manual.

ENROLLMENT/DOCTOR PARTICIPATION

Participation is voluntary. Only VSP doctors who have signed a Medicaid Plan Acknowledgment may provide services to Medicaid Plan members. All participating doctors are required to have a state Medicaid identification number.

Eligibility & Authorization

When you contact VSP for an authorization, please provide the following information:

- Last four-digits of the member's Social Security Number and date of birth or the entire client-assigned ID number
- Member's Medicaid number if different from Social Security Number
- Patient's date of birth
- Patient's HMO name

There are several ways to obtain an authorization:

VSP's Electronic Claim Submission System—Enter member's Social Security Number or client-assigned ID number using eyefinity's website and select "Check Patient Eligibility" to access eligible plans. You may wish to print the plan information to discuss plan coverages with your patients.

Customer Service—Call VSP at **800.615.1883**. You may select "1" to contact our automated Interactive Voice Response (IVR) system, or you may speak with a Customer Service Representative who will verify the patient's current eligibility, provide plan information, and issue an authorization.

Note: When the member's eligibility has been verified, VSP will provide an authorization number that is effective through the last day of the current month.

Coordination of Benefits

If the Medicaid patient has vision care coverage through any carrier other than VSP or another VSP plan, you must bill that carrier or the other VSP plan first. The VSP Medicaid Plan should be billed as secondary, where appropriate. For electronic claim submission, be sure to provide the patient's responsibility for exam and refraction separately.

EXAM COVERAGE

Routine eye exam coverage and timeframes are established by State regulations.

In addition to coverage for routine vision care services, Medicaid members are typically covered for services under VSP's Primary EyeCare Plan or Integrated Primary EyeCare Program. Any exceptions to this coverage are described in the Client Detail pages and/or the Fee Schedule.

Referrals

Follow all referral protocols set forth by your patient's health plan for any services beyond the scope of the patient's VSP plan. Typically, an HMO requires that patient referrals be coordinated by the primary care physician (PCP). However, a PPO usually allows patients to receive care from any medical provider without a PCP referral. Check Client Detail pages for any specific instructions or exceptions.

MATERIALS COVERAGE

Note: Please refer to the Patient Record Report, authorization, or Client Detail pages to determine if any exceptions are covered by your state Medicaid Plan and/or by the client.

Lenses

Lenses are available to the patient based on state regulations.

Covered basic lenses are established by state regulations.

For more information, please refer to your Client Detail pages and/or Fee Schedule.

Frames

Frame coverage is based on state regulations. Medicaid plans have an established allowance for the purchase of a new frame. For further information refer to your Client Detail pages and/or Fee Schedule.

Visually Necessary Contact Lenses

If a covered benefit, refer to Client Detail pages as specific criteria applies. You must bill for both the contact lens fitting and materials, to be reimbursed.

LABORATORY

You may use any lab of your choice on a private invoice basis or fabricate your own materials. Exceptions are noted in the Client Detail pages.

Contract labs that have agreed to provide lenses at a reduced price for VSP are identified in the **National Contract Lab List** in your VSP Provider Reference Manual. When using a contract lab on this list, please write "VSP Medicaid" and the authorization number on the private invoice to ensure reduced VSP Medicaid materials prices.

Lab Price Schedule

Note: The lab price schedule below is valid for Medicaid Plan prescriptions **only**. Please refer to the patient's authorization and the Medicaid Fee Schedule to determine if any exceptions are covered by your state Medicaid Plan and/or by the client.

Cost

Single Vision	\$12.15 per pair	
Bifocals	\$21.55 per pair	
Trifocals	\$30.55 per pair	
Covered Items	Single Vision	Multifocal
For higher powers add:	\$3.65 per lens	\$4.15 per lens
For lenticular add:	\$11.85 per lens	\$13.80 per lens
For slab off add:	\$30.45 per lens	\$30.45 per lens
For prism add:	\$1.85 per lens	\$1.85 per lens

Laboratories will charge your office on a private invoice basis. All items not listed are billed at the laboratory's private add-on prices. Doctor redos are billed by the laboratory at 50% of the scheduled fees.

Base lens includes:

- Rxs up to and including 7.00 sphere and 4.00 cylinder
- Plastic or glass lenses (including hardening)
- Zyl, metal, or carbon mounting
- Bifocal or trifocal Segment widths of 25 and 28
- All higher adds
- All base curves
- Press-on prism
- Eye size up to and including 55mm
- Shipping and handling charges to the office

SUBMITTING CLAIMS/BILLING & REIMBURSEMENT

The filing limit for submitting claims in most states is 180 days from the date of service. Exceptions are noted in the Client Detail pages.

Submit Medicaid claims:

- Electronically through eClaim on eyefinity.com.
- Via paper on a typewritten or computer-generated standard CMS-1500 form.
- Enter the authorization number in Box 23 of the **CMS-1500** form. Use the appropriate Place of Service and Type of Service codes from your state Medicaid manual, and submit the **CMS-1500** form directly to VSP for processing after providing services. It is not necessary to include the lab's invoice for materials.

VSP will only reimburse claims received for patients who are eligible at the time of service.

All Medicaid claims must be billed with the appropriate diagnosis codes:

Exams:

Z01.00	Encounter for examination of eyes and vision without abnormal findings	
Z01.01	Encounter for examination of eyes and vision with abnormal findings	
Z13.5	Encounter for screening for eye and ear disorders	
Z46.0	Encounter for fitting and adjustment of spectacles and contact lenses	

Exams or Materials:

H52.01	Hypermetropia, right eye
H52.02	Hypermetropia, left eye
H52.03	Hypermetropia, bilateral
H52.11	Myopia, right eye
H52.12	Myopia, left eye
H52.13	Myopia, bilateral
H52.201	Unspecified astigmatism, right eye
H52.202	Unspecified astigmatism, left eye
H52.203	Unspecified astigmatism, bilateral
H52.211	Irregular astigmatism, right eye
H52.212	Irregular astigmatism, left eye
H52.213	Irregular astigmatism, bilateral
H52.221	Regular astigmatism, right eye
H52.222	Regular astigmatism, left eye
H52.223	Regular astigmatism, bilateral
H52.31	Anisometropia
H52.32	Aniseikonia
H52.4	Presbyopia
H52.511	Internal ophthalmoplegia (complete) (total), right eye

H52.512	Internal ophthalmoplegia (complete) (total), left eye
H52.513	Internal ophthalmoplegia (complete) (total), bilateral
H52.521	Paresis of accommodation, right eye
H52.522	Paresis of accommodation, left eye
H52.523	Paresis of accommodation, bilateral
H52.531	Spasm of accommodation, right eye
H52.532	Spasm of accommodation, left eye
H52.533	Spasm of accommodation, bilateral
H52.6	Other disorders of refraction
H52.7	Unspecified disorder of refraction
H53.001	Unspecified amblyopia, right eye
H53.002	Unspecified amblyopia, left eye
H53.003	Unspecified amblyopia, bilateral
H53.011	Deprivation amblyopia, right eye
H53.012	Deprivation amblyopia, left eye
H53.013	Deprivation amblyopia, bilateral
H53.021	Refractive amblyopia, right eye
H53.022	Refractive amblyopia, left eye
H53.023	Refractive amblyopia, bilateral
H53.031	Strabismic amblyopia, right eye
H53.032	Strabismic amblyopia, left eye
H53.033	Strabismic amblyopia, bilateral
H53.141	Visual discomfort, right eye
H53.142	Visual discomfort, left eye
H53.143	Visual discomfort, bilateral
H27.01	Aphakia, right eye
H27.02	Aphakia, left eye
H27.03	Aphakia, bilateral
Z96.1	Presence of intraocular lens
H49.00 –	Paralytic Strabismus
H49.9	
H50.00 –	Other strabismus
H50.9	
H51.0 –	Other disorders of binocular movement
H51.9	

Any exceptions are noted in the Client Detail pages.

Medical eyecare services performed in bordering states are reimbursed per VSP's Primary EyeCare Medicaid fee schedule for the state in which you reside. Medicaid fee schedule for the state in which you reside.

You are responsible for verifying the accuracy of your payment. For Medicaid patients, overpayments must be corrected within 60 days.

Coordination of Benefits

Coordination of benefits is available in most states. Exceptions are noted in the Client Detail pages. If the patient has other vision coverage, coordinate benefits and bill the other carrier. Medicaid is the payor of last resort.

For Electronic Claims

- Exam only claims (with or without a refraction) can be submitted electronically as long as a routine or refractive diagnosis is present,
- When you receive payment from the primary plan, keep a copy of the original CMS-1500 form showing the exam and refraction services submitted to the primary plan, along with the Explanation of Payment or Explanation of Benefits from the health plan/Medicare, in the patient's file.

Note: Enter exam and refraction separately with this exact language in box 19: "secondary COB claim patient resp EXAM \$XX.XX REFRACTION \$XX.XX." (Indicate the dollar amount of the patient's responsibility in place of the XX.XX).

For Paper Claims

When you receive payment from the primary plan, send a copy of the original CMS-1500 form showing the exam and refraction services submitted to the health plan, along with the Explanation of Payment or Explanation of Benefits from the health plan, to VSP. Don't send a summary.

Refer to the Coordination of Benefits (COB) section of the **VSP Manual** for complete information.

SOUTH CAROLINA MEDICAID CLIENT DETAILS

Eligibility & Authorization

Obtain eligibility on **eyefinity.com** or by calling VSP at **800.615.1883**. Members are reported by a 10-digit identification number.

BlueChoice HealthPlan coverage is shown on the VSP Patient Record Report as "VSP Elements (Advantage/Medicaid network)"

Exam Coverage

Members 20 and under: BlueChoice HealthPlan members are eligible for a routine exam every 12 months.

21 and over: BlueChoice HealthPlan members are eligible for a routine exam every 12 months.

Material Coverage

20 and under: BlueChoice HealthPlan members are eligible for glasses every 12 months.

21 and over: BlueChoice HealthPlan members are eligible for glasses every 24 months (see client exception below for more details).

LENSES

Polycarbonate lenses must be provided to all members 20 years of age and younger, are covered, and must be billed with the appropriate codes. Non-polycarbonate lenses are not covered.

NOTE: Polycarbonate single vision, bifocal, and trifocal lenses in an Otis & Piper frame include UV and scratch coating. You won't receive a separate payment for lenses.

LENS ENHANCEMENTS

If visually necessary, the following lens enhancements are covered for patients 20 years of age and younger only.

NOTE: Bill with the appropriate diagnosis codes and modifier KX. Visual necessity must be documented in the patient's file.

- Anti-reflective coating
- High index when power is ±10 or greater in any meridian in either eye; or prism is +10 diopters in either lens.
- Mirror coating
- Oversize
- Photochromic
- Polarized
- Scratch-resistant coating

- Tints
- UV lens

If not visually necessary, refer to the **Advantage Network Lens Enhancements Chart** for pricing and follow the guidelines below under Patient Responsibility: Non-covered Services/Materials.

FRAMES

The only covered frames are those in the **Otis & Piper Eyewear Collection**. These frames are lab-supplied through VSP**One**[™] Columbus.

Deluxe frame: A non-Otis & Piper frame may be selected if visual/medical necessity is established.

Patient supplied frame: Not allowed.

NOTE: Bill with the appropriate diagnosis codes and modifier KX. Visual necessity must be documented in the patient's file.

FRAME CASE

VSP**One** Columbus will supply a frame case for Otis & Piper frames. If a non-Otis & Piper frame is selected, a frame case must be provided. It is a covered item and included in the frame reimbursement.

Redos

Orders must be returned to VSP**One** Columbus. Contact the lab at **800.251.5150** for additional information.

If you need to return a defective Otis & Piper frame, contact the lab for return instructions. If a patient wants to change a frame, the lab will do a one-time redo at no charge.

REDOS DUE TO LAB ERROR

Within 60 days, redos will be expedited and redone at no cost. Call VSP**One** Columbus at **800.251.5150** with any questions.

REDOS DUE TO DOCTOR OR STAFF ERROR

You'll be charged \$10 for redos due to doctor or staff error within 60 days. Do not charge the patient for the redo. Call VSP**One** Columbus for complete details.

REDOS DUE TO PRESCRIPTION CHANGES

Lens redos due to prescription changes within 60 days are a private transaction between your practice, the patient, and the lab. VSP**One** Columbus will complete a redo for \$10 or you may use another lab of your choice on a private basis.

Do not send the order back to the lab. Lab will redo lenses and send them to you so you can replace old lenses.

Client Exceptions

Healthy Blue – BlueChoice HealthPlan of South Carolina expanded coverage for adults (21 and over).

LENSES

Single vision, bifocal, trifocal, or lenticular lenses in plastic or glass are covered. You'll receive your Advantage Plan lens dispensing fee for covered lenses. If a patient chooses to add lens enhancements, charge them according to the **Advantage Network Lens Enhancement Chart**.

FRAMES

Expanded coverage for adult members includes fully covered frames from the Genesis Collection by Altair[®]. Frames are lab supplied though VSPOne[™] Columbus. You'll receive a \$19 frame dispensing fee. Genesis frames are fully covered when a complete pair of prescription glasses (lenses and frame) is ordered. Genesis frame only orders would be a private transaction, and the frame will not be covered by VSP. In-office finishing equipment or stock lenses may not be used.

A patient has the option of supplying their own frame or purchasing a non-Genesis frame. The non-Genesis retail frame allowance is \$50. We'll pay you up to 55% of the patient's retail frame allowance. When the frame exceeds the retail allowance, charge the patient 80% of the retail price exceeding the allowance. Regardless of the frame brand that's purchased, the benefit for lenses will still follow Advantage Plan pricing and orders must be submitted to VSPOne™ Columbus. In-office finishing equipment or stock lenses may not be used.

Questions about the Genesis Collection? Call Altair Sales at 800.505.5557.

Lab

Orders must be sent to VSPOne Columbus.

Only in an emergency situation may a private lab be used. See **Using Non-Contract Labs** for more information. If a non-contract lab is used for an emergency situation, the non-Genesis frame allowance would apply.

Visually Necessary Contact Lenses

Visually necessary contact lenses are covered in lieu of glasses.

Piggyback lenses are a covered benefit for patients who aren't able to tolerate rigid gas permeable contact lenses. This requires the use of soft contact lenses and rigid gas permeable contact lenses, in the manner of a piggyback fitting. When submitting a claim for piggyback lenses you must bill for both soft and rigid contact lenses in conjunction with modifier KX. In Box 19 indicate **Piggyback Lenses**.

NOTE: Bill with the appropriate diagnosis codes and modifier KX. Visual necessity must be documented in the patient's file.

Patient Responsibility

COVERED SERVICES

It's the doctor's responsibility to verify the eligibility status of each member at the time of service and obtain the appropriate authorization. Failure to obtain authorization doesn't create a payment liability for the patient.

The lens enhancements listed under Material Coverage are covered for patients 20 years of age and younger only.

You must accept payment by VSP as payment in full for services rendered and make no additional charge to any person for covered services, less any applicable copays.

NON-COVERED SERVICES/MATERIALS

If the patient or guardian requests any non-covered services and/or materials, all of the following requirements must be met:

- The patient or guardian must be informed prior to services being rendered that this is a non-covered service or material. Advise the patient or patient's guardian of their payment responsibilities before providing services.
- Provide the patient with information regarding the necessity, options, and charge(s) for the service/material. Refer to the Advantage Network Lens Enhancement Chart for patient charges.
- You may request that the patient or guardian sign an Agreement of Financial Responsibility that clearly states the patient is aware they are choosing to purchase non-covered services or materials. Keep the form in the patient's records.

Replacement

20 and under: Replacement glasses (frame and lenses, frame only, or lens(es) only) are covered if lost or destroyed, such as destroyed due to house fire, natural disaster, or an automobile accident. Reason for the replacement must be documented in the patient's records.

Call VSP at **800.615.1883** to obtain an authorization number. When billing for replacement of eyeglasses (frame and lenses), frame only, or lens(es) only, visual necessity must be documented in the patient's file.

21 and over: Replacement is not a covered benefit.

Vision Therapy

20 and under: Vision Therapy exams must be billed with 92060 and modifier KX. Visual necessity must be documented in the patient's file. Vision Therapy training (92065) is not a covered benefit.

Call VSP at 800.615.1883 to obtain an authorization number for Vision Therapy claim(s).

NOTE: Bill with the appropriate diagnosis codes and modifier KX. Visual necessity must be documented in the patient's file.

21 and over: Vision Therapy is not a covered benefit.

Primary EyeCare Coverage

VSP's Primary EyeCare plans provide supplemental medical eyecare coverage for the detection, treatment, and management of ocular and/or systemic conditions that produce ocular or visual symptoms. Members may see their VSP doctor when such a condition is suspected.

Covered benefits are administered according to the VSP policies and procedures in effect upon the date of service. Please click on the link below to view covered procedure codes for your state. Please note codes are only covered when appropriate based on your scope of licensure as well as the current laws, rules, and regulations as determined by the State and Federal Government.

Primary EyeCare

VSP SOUTH CAROLINA MEDICAID PLAN

PROFESSIONAL FEE SCHEDULE FOR ROUTINE SERVICES

Effective 09/01/14

Reimbursement for routine vision care services is based on the lesser of the billed amount or the maximum allowable reimbursement as reflected on this fee schedule. Fees are subject to change with notification from VSP.

Exam Services

92002	Intermediate exam, new patient	\$50.00
92004	Comprehensive exam, new patient	\$63.50
92012	Intermediate exam, established patient	\$50.00
92014	Comprehensive exam, established patient	\$63.50
92015	Determination of refractive state	\$5.00

Dispensing and Material Services

Spectacle Dispensing, complete pair, new or total replacement, in Otis & Piper frame:
When billing for replacement, visual necessity must be documented in the patient's file. See
VSP South Carolina Medicaid Client Details for requirements.

	·	
V2100-V2199	Fitting of spectacles, except for aphakia, monofocal	\$25.00
V2200-V2299	Fitting of spectacles, except for aphakia, bifocal	\$25.00
V2300-V2399	Fitting of spectacles, except for aphakia, trifocal	\$25.00
V2020	Frame (includes case)	See above
	You won't receive separate payment for frame. Frames are supplied by VSP One Columbus. You'll receive a combined dispensing fee of \$25.00 for lenses and frame.	
	When billing for replacement, visual necessity must be documented in the patient's file. See VSP South Carolina Medicaid Client Details for requirements.	

Single Vision, Bifocal, Trifocal Lenses in Otis & Piper frame:

Polycarbonate lenses (V2784) must be provided and are covered. Polycarbonate single vision, bifocal, and trifocal lenses in an Otis & Piper frame include UV and scratch coating. **You won't receive separate payment for lenses.** You'll receive a combined dispensing fee of \$25.00 for lenses and frame.

Spectacle Dispensing, complete pair, new or total replacement, in Deluxe frame:

New or replacement frames must be billed with modifier KX. Visual necessity must be documented in the patient's file. See VSP South Carolina Medicaid Client Details for requirements.

V2100-V2199	Fitting of spectacles, except for aphakia, monofocal	\$16.00
V2200-V2299	Fitting of spectacles, except for aphakia, bifocal	\$21.00

Spectacle Dispensing, complete pair, new or total replacement, in Otis & Piper frame		
When billing for replacement, visual necessity must be documented in the patient's file. See		
VSP South Carolina Medicaid Client Details for requirements.		

V2300-V2399	Fitting of spectacles, except for aphakia, trifocal	\$35.00
V2025	Deluxe frame (includes case) Must be billed with modifier KX. Visual necessity must be documented in the patient's file. See VSP South Carolina Medicaid Client Details for requirements.	\$65.00
V2756	Eye glass case	\$0.00

Single Vision, Bifocal, Trifocal Lenses in Deluxe frame, complete pair:

Polycarbonate lenses (V2784) must be provided. Must be billed with modifier KX. Visual necessity must be documented in the patient's file. See **VSP South Carolina Medicaid Client Details** for requirements.

LENS REPLACEMENT

Lens Replacement, Otis & Piper frame:

You won't receive separate payment for lenses. You'll receive a combined dispensing fee of \$25.00 for lenses and frame.

Lens Replacement, Deluxe frame:

To indicate replacement lenses, bill with modifier KX. Visual necessity must be documented in the patient's file. See **VSP South Carolina Medicaid Client Details** for requirements.

Miscellaneous Covered Lens Enhancements and Services, per lens

Reimbursement for balance lens, prism/slab-off prism, special base curve, and specialty occupational multifocal lenses are included in the cost of the base lens.

Bill the following lens enhancements with modifier KX. Visual necessity must be documented in the patient's file. See **VSP South Carolina Medicaid Client Details** for requirements. See **Advantage Network Lens Enhancement Chart** for reimbursement.

V2744	Tint, photochromic	See Advantage
V2745	Addition to lens, tint, any color, solid, gradient or equal excluding photochromic, any lens material	Network Lens Enhancement Chart for
V2750	Anti-reflective coating	reimbursement.
V2755	UV lens	
V2760	Scratch-resistant coating	
V2761	Mirror coating, any type, solid, gradient, or equal, any lens material	
V2762	Polarization, any lens material	
V2780	Oversize lens	
V2782	Lens, index 1.54 to 1.65 plastic or 1.60 to 1.79 glass, excludes polycarbonate	

Lens Replacement, Otis & Piper frame:

You won't receive separate payment for lenses. You'll receive a combined dispensing fee of \$25.00 for lenses and frame.

Lens Replacement, Deluxe frame:

To indicate replacement lenses, bill with modifier KX. Visual necessity must be documented in the patient's file. See **VSP South Carolina Medicaid Client Details** for requirements.

Miscellaneous Covered Lens Enhancements and Services, per lens

Reimbursement for balance lens, prism/slab-off prism, special base curve, and specialty occupational multifocal lenses are included in the cost of the base lens.

Bill the following lens enhancements with modifier KX. Visual necessity must be documented in the patient's file. See **VSP South Carolina Medicaid Client Details** for requirements. See **Advantage Network Lens Enhancement Chart** for reimbursement.

V2783	Lens, index greater than or equal to 1.66 plastic or greater than or equal to 1.80 glass, excludes polycarbonate
V2784	Lens, polycarbonate or equal, any index

Miscellaneous Non-covered Lens Enhancements and Services, per lens See Advantage Network Lens Enhancement Chart for doctor service fees.

VISUALLY NECESSARY CONTACT LENSES

Visually Necessary Contact Lenses:					
Contacts are only allowed by the Medicaid Plan when visually necessary according to Medicaid's guidelines. Service must be billed with modifier KX.					
	See VSP South Carolina Medicaid Client Details for requirements. Visual necessity must be documented in the patient's file.				
V2500	Contact lens, PMA, spherical	\$13.00			
V2501	PMMA, toric or prism ballast	\$22.00			
V2510	Contact lens, gas permeable, spherical	\$30.00			
V2511	Contact lens, gas permeable, toric or prism ballast	\$42.00			
V2520	Contact lens, hydrophilic, spherical	\$17.00			
V2521	Contact lens, hydrophilic, toric or prism ballast	\$50.00			
V2599	Contact lens, other type	Submit invoice for pricing*			

Visually Necessary Contact Lens Fitting and Dispensing:

Contact lens fitting and dispensing is only allowed by the Medicaid Plan when visually necessary according to Medicaid's guidelines. Service must be billed with modifier KX. See **VSP South Carolina Medicaid Client Details** for requirements. Visual necessity must be documented in the patient's file.

	·	
92310	Prescription of optical and physical characteristics of and fitting of contact lens, with medical supervision of adaptation; corneal lens, both eyes, except for aphakia	\$69.27
92311	Prescription of optical and physical characteristics of and fitting of contact lens, with medical supervision of adaptation; corneal lens for aphakia, one eye	\$65.03
92312	Prescription of optical and physical characteristics of and fitting of contact lens, with medical supervision of adaptation; corneal lens for aphakia, both eyes	\$73.99
92313	Prescription of optical and physical characteristics of and fitting of contact lens, with medical supervision of adaptation; corneoscleral lens	\$62.34

Vision Therapy

Vision	Vision Therapy services must be billed with modifier KX. Visual necessity must be			
documented in the patient's file.				
92060	Sensorimotor examination with multiple measurements of ocular deviation (e.g., restrictive or paretic muscle with diplopia) with interpretation and report (separate procedure)	\$43.46		

^{*}Please refer to the **Contacting VSP by Mail** section of the **VSP Manual**.

